



Work on Demand: Contracting for Work in a Changing Economy

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Workplace change and institutional experimentalism: A case of service work in Europe

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This article examines institutional experimentalism by coupling capitalist dynamics of accumulation, embracing the adoption of new digital technology within the labour process, and institutional settings. Our inductive qualitative case study within the service (logistics) sector in Europe sheds light on the processes through which local actors engage in workplace change through institutional experimentation. It also illustrates how, and it identifies the conditions under which, unions can likely act as political agents of transformation, being able to influence work and employment at the workplace.